

# DIP CR 0021 ‘Enabling early DIP On-Boarding for Applicants and Potential DIP Users’ Initial Assessment

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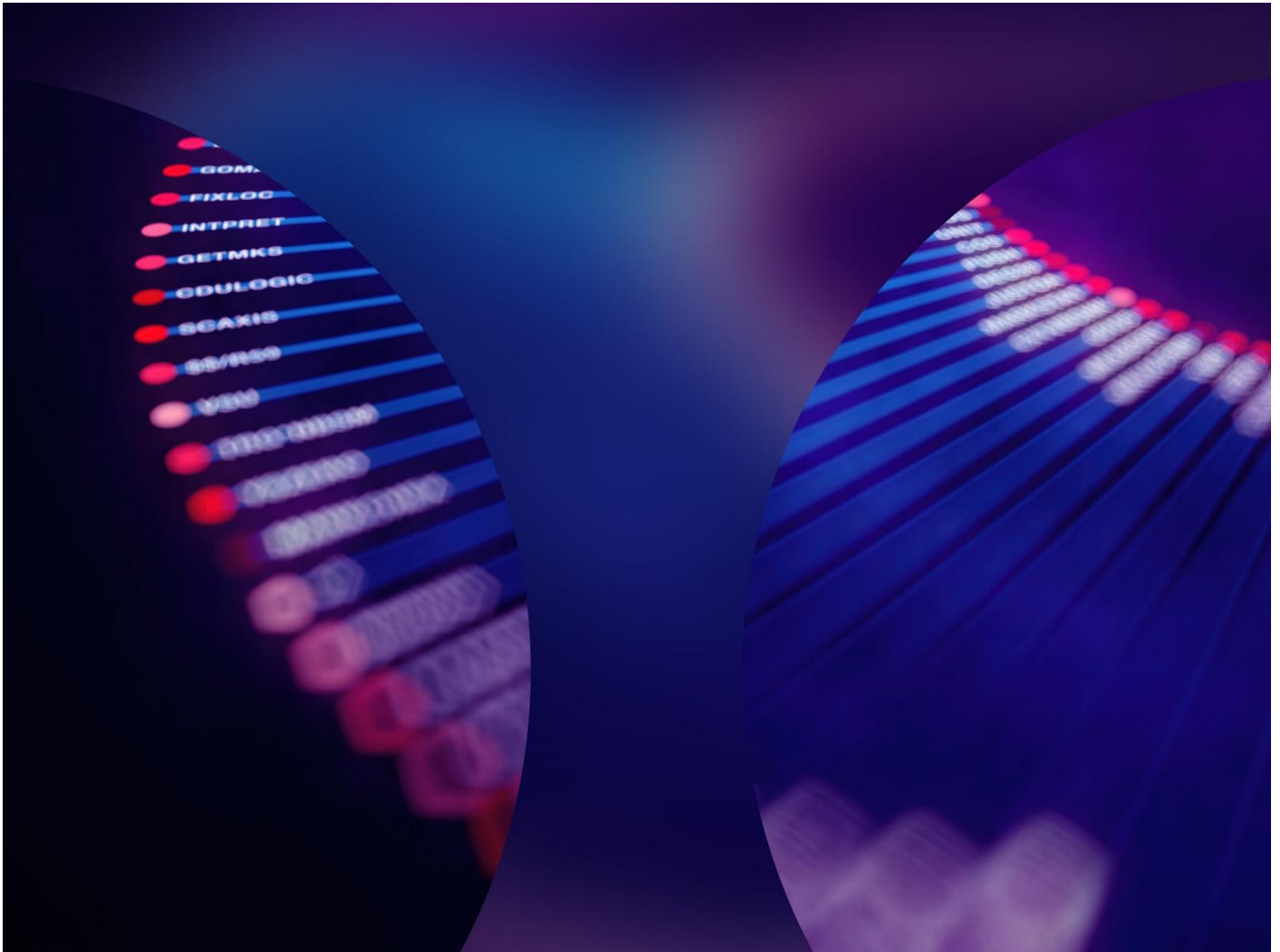
Assessment

Document owner  
DIP Manager

Document number  
1.0

Date  
14 May 2026

Document status  
Public



ELEXON | DIP

## Summary

### About this document

You can find the definitions of the terms and acronyms used in this document in the [DIP Glossary](#)<sup>1</sup>.

This document provides information on a DIP CR. It provides an assessment of the proposed change and its progression.

There are three parts to this document, which are:

- This document. It is the main document providing insight into the change, solution, and progression.
- **Attachment A** contains the DIP CR Proposal Form.
- **Attachment B** contains the red-lined text to DSD002, DIP Connection and Operation.
- **Attachment C** contains the red-lined text to DSD007, Glossary.

### Timeline



### Executive summary

The DIP Rules, outlined in the DIP Subsidiary Document (DSD) 002, titled "DIP Connection and Operation," specify the procedures that DIP Applicants and Users must follow when using the DIP. A key part of this process involves transitioning an Applicant or Potential User to the Production Environment, which occurs after they have qualified under an Industry Code or the MHHS Qualification.

In the coming months, a large number of market participants will pursue the MHHS Qualification and subsequently seek to be on-boarded to the DIP. This situation poses a risk for the DIP Manager and could impact the service and support provided. To mitigate this risk, the DIP Change Request (CR) aims to empower the DIP Manager to onboard select market participants early. This proactive measure is intended to prevent any service or support disruptions that may arise from the increase in MHHS qualification volumes. The DIP Manager plans to implement this change as part of a non-standard release scheduled for **June**.

	Impacts	Explanation
DIP Users	positive	Supports early onboarding.
DIP Manager	positive	Enables proactive support.
DIP Rules	positive	Shows the adaptability of the DIP Rules.
DIP objectives	positive	Enables support.
Industry Codes	positive	Provides support to the MHHS Qualification.
Cost	positive	N/A
Change Tier	2	It is considered all other changes.

## Overview

### Background

Currently, Non-System Integration Testing (SIT) Market Participants are preparing or have prepared to undergo MHHS Qualification. To support market participants who can complete the MHHS Qualification more quickly, the MHHS Programme has developed various migration pathways. These pathways are a series of dates of when Non-SIT Market Participants will seek MHHS Qualification approval from Industry Code Bodies.

For the DIP Manager, this will involve On-boarding Applicants/Potential DIP Users. To do this, Applicants/Potential DIP Users must have fulfilled the On-Boarding checks set out in [DSD002 DIP Connection and Operation](#). These steps include:

- Ensuring they have all the information required for DIP On-boarding
- Agree to comply with the DIP Rules
- Undergoing DIP Manager checks
- Verification process
- Organisation set up
- Functional and non-functional checks, and
- Moving to the Production Environment.

Market participants undergoing Industry Code Qualification cannot transition to the Production Environment until the Code Bodies have informed the DIP Manager that the process is complete.

Under MHHS Qualification, market participants must adhere to any instructions given by the DIP Manager and/or relevant Industry Code to achieve their qualification. These instructions should align, as much as possible, with the requirements outlined in the DIP Rules.

The DIP Manager will assist market participants from the various migration pathways in their onboarding to the DIP. In the upcoming months, a significant number of market participants are expected to seek MHHS Qualification. There is a risk that peak periods could have a knock-on impact on the service, support, and – in an extreme scenario – the migration schedule.

DIP Manager has explored various mitigations for this risk, including holding [drop-in sessions](#) to offer support to those beginning their onboarding journey. The sessions before September occur before and after the Balancing and Settlement Code (BSC) PAB dates; the drop-in sessions occur before the Retail Energy Code PAB.

### What is the issue

There are currently two Migration Pathways that have significantly higher volumes of parties than the others. This situation presents a risk for the DIP Manager, as these peak periods may impact the quality of service provided. For individuals undergoing MHHS Qualification, any delays or service interruptions could significantly hinder their Qualification journey.

### Solution

The DIP Manager will be authorized to onboard individuals seeking MHHS Qualification onto the Production Environment even before their qualification has been approved. To facilitate this, a provision will be added to the DIP Rules (DSD002 DIP Connection and Operation), granting the DIP Manager the authority to invite DIP Applicants to access the Production Environment prior to receiving their MHHS Qualification.

### Proposers rationale

Adding a provision to enable the DIP Manager to invite DIP Applicants onto the Production Environment early will ensure the DIP Manager can provide as much support as possible to those undergoing MHHS Qualification.

### Proposers red-lining

Document	Section	Amendment
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Potential DIP Users who are undergoing MHHS Qualification before Milestone Fourteen (M14) may be invited to the Production Environment before completing their MHHS Qualification, provided that they have fulfilled the DIP Manager's Checks and On-Boarding Checks. However, if a Potential DIP User is invited to the Production Environment before receiving MHHS Qualification approval, they will not be able to send Messages until their MHHS Qualification is complete. Additionally, Code Bodies retain the right to restrict DIP On-boarding as outlined in Clause 2.9.5.

[DSD002](#)

2.5.2 (new)

[DSD007](#)

New term added

Milestone Fourteen (M14) – 28 October 2026

Note that the full text or amendments can be found within the legal text **Attachment(s) B and C**.

## DSD002 – DIP Connection and Operation (red-lined)

### 2.5 MHHS Qualification

2.5.1 Potential DIP Users undertaking MHHS Qualification shall follow any directions provided by the DIP Manager and/or relevant Industry Code to achieve MHHS Qualification. Such directions shall, so far as practical, align with the requirements within the DIP Rules.

2.5.2 Potential DIP Users who are undergoing MHHS Qualification before Milestone Fourteen (M14) may be invited to the Production Environment before completing their MHHS Qualification, provided that they have fulfilled the DIP Manager's Checks and On-Boarding Checks. However, if a Potential DIP User is invited to the Production Environment before receiving MHHS Qualification approval, they will not be able to send Messages until their MHHS Qualification is complete. Additionally, Code Bodies retain the right to restrict DIP On-boarding as outlined in Clause 2.9.5.

## DSD007 – Glossary

Milestone Ten (M10)	Shall have the meaning in DSD001 Annex 1 'DIP Rules Implementation Dates and Transition Arrangements' paragraph 2.3
<a href="#">Milestone Fourteen (M14)</a>	<a href="#">28 October 2026</a>
Milestone Sixteen (M16)	Shall have the meaning in DSD001 Annex 1 'DIP Rules Implementation Dates and Transition Arrangements' paragraph 2.3

## Impacts, benefits, and risks

### Impacts

This change will affect both DIP Managers and DIP Applicants. The DIP Manager is expected to face an increased demand for support during the MHHS Qualification process, which may impact the quality of service provided

DIP Applicants must ensure they meet all the requirements outlined in DSD002 for DIP Connection and Operation when onboarding to the DIP. Any delays in this process, for any reason, could have significant negative consequences for the applicants.

### Benefits

The change also delivers several important benefits. By introducing different migration pathways, the MHHS Programme provides greater flexibility for market participants who are ready to complete qualification earlier than others, helping accelerate overall programme readiness.

### Risks

The proposed change enables the DIP Manager to onboard those who have not qualified for the MHHS arrangements early. This is a risk as it allows Applicants to be part of the Production Environment whilst still awaiting their qualification outcomes. However, to mitigate this risk, the DIP Manager will:

- Set the Parties' Effective From dates to far in the future (i.e., 2099 if they are not qualified, this is amended afterward), so there is limited possible behaviour on the Production DIP.
- Parties will not begin onboarding earlier than the previous Migration Pathway, so this will restrict this to a 2-week additional onboarding window.
- Parties will only be onboarded early if they have completed all pre-requisite steps required (QAD Signed Off and UIT DIP Onboarding complete)

Affected party/area	Impact, benefit, or risk	Explanation
DIP Rules	positive	This change allows DIP Applicants to be onboarded prior to qualification, which is positive as it shows how the DIP Rules can facilitate support for wider industry programmes of work.
DIP System	Neutral	N/A
DIP User	positive	DIP Applicants will be onboarded early, which will, in certain instances, remove or reduce any delay in using the DIP before they are qualified.
DIP Manager	positive	This change allows the DIP Manager to proactively support DIP Applicants and others by onboarding certain Applicants early.
DIP Service Provider	Neutral	N/A
Industry Codes	positive	This change allows DIP Applicants to be onboarded prior to qualification, which is positive as it shows how the DIP Rules can facilitate support for wider industry programmes of work.
DIP Manager Cost	Neutral	N/A

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DIP User Cost

Neutral

N/A

Applicable **DIP Objective (a)**

- Provide accurate and timely support for the sharing of applicable market data.

N/A

Applicable **DIP Objective (b)**

- Further consumer interests through the appropriately governed sharing of data.

N/A

Applicable **DIP Objective (c)**

- Facilitate competitive change and innovation through the efficient and economic delivery of reliable and adaptable services.

This change allows the DIP Manager to adapt its services to the needs of the industry.

## DIP CR tier, progression, and implementation/recommendation

### Change Tier

Tier	Criteria	Explanation
Tier 1	<ul style="list-style-type: none"> <li>an implementation cost greater than £500,000 for the DIP Manager and/or £250,000 for DIP Users;</li> <li>placing new obligations on DIP Users and/or the DIP Manager that will require a change to the DIP User's business operating model;</li> <li>an Implementation Date will be more than 24 months after the date on which the decision is made.</li> </ul>	This change is not high cost, does not affect a DIP User/DIP Manager business operating model, and will be implemented within 24 months. Thus, it is not a Tier 1 change.
Tier 2	<ul style="list-style-type: none"> <li>All other changes</li> </ul>	This is a Tier 2 change as it is considered 'all other change(s)' as per the DIP Rules.

### Consultation

The DIP Manager is consulting on this change because it affects a wide range of market participants, operational processes, and programme dependencies associated with MHHS Qualification and DIP onboarding. Consultation allows impacted parties to understand the proposed migration pathways, onboarding expectations, and qualification timelines, while also providing an opportunity to identify operational concerns, delivery risks, and potential unintended consequences before implementation. As onboarding and qualification activities are closely linked to participants' internal delivery plans and regulatory obligations, early engagement helps ensure that the proposed approach is practical, achievable, and aligned with industry readiness.

Consultation is also important because the change could materially affect service levels and participant experience during peak onboarding periods. Market participants may have different levels of preparedness, technical capability, and resource availability, and consultation enables the DIP Manager to assess whether the proposed support arrangements, onboarding processes, and qualification sequencing are sufficient to meet industry demand. Feedback from stakeholders may identify areas where additional guidance, tooling, scheduling flexibility, or operational support is required to reduce the risk of delays or onboarding bottlenecks.

In addition, consultation promotes transparency and fairness across the qualification process. Since progression into the Production Environment depends on successful completion of Industry Code Qualification and DIP onboarding checks, market participants need confidence that the process is being managed consistently and that migration pathways do not unintentionally disadvantage certain organisations. By consulting openly, the DIP Manager can demonstrate that decisions are evidence-based, proportionate, and developed collaboratively with industry stakeholders.

Finally, consultation supports better programme governance and risk management. The anticipated increase in qualification activity presents a potential risk to the MHHS migration timetable, and stakeholder engagement can help validate assumptions around onboarding volumes, peak demand periods, and operational capacity. Input from Industry Code Bodies and market participants can help the DIP Manager refine mitigation measures, improve planning, and increase confidence that the onboarding and qualification process can be delivered successfully without adversely affecting the wider MHHS implementation programme.

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Question	Reason to ask
Has the DIP Manager appropriately understood the issue?	This ensures the DIP Manager has assessed an issue appropriately
Has the issue impacted your organisation?	
<ul style="list-style-type: none"> <li>If so, what has been the impact?</li> </ul>	It enables respondents to detail the impact, costs, and risks this issue may be causing them (if at all).
Do you agree with the proposed solution?	Respondents can detail whether the solution resolves the issue.
Do you agree that the red-lined delivers the solution that addresses the issue in this DIP CR?	Respondents can detail and/or provide reasons whether the solution addresses the issue in this DIP CR.
Will the solution in this DIP CR incur any costs to your organisation?	Respondents can outline the cost this DIP CR may cause them (if at all).
Do you agree with the implementation approach of this DIP CR?	Respondents can explain whether they support the implementation approach of this DIP CR.
Do you have any additional comments on this DIP CR?	Ensures respondents can add further comments or considerations that the DIP Manager may have missed within their assessment.

### Progression timeline

Event	Date
Initial Assessment published	14/05/2026
Industry Consultation	14/05/2026 – 05/06/2026
Final Assessment published	08/06/2026
DIP CR presented for decision	09/06/2026
Decision published	10/06/2026
Proposed Implementation Date	24/06/2026

### Implementation

DIP Manager initially recommends an Implementation Date for **CR0021** of:

- 24 June 2026** as part of a **non-standard DIP Release**.