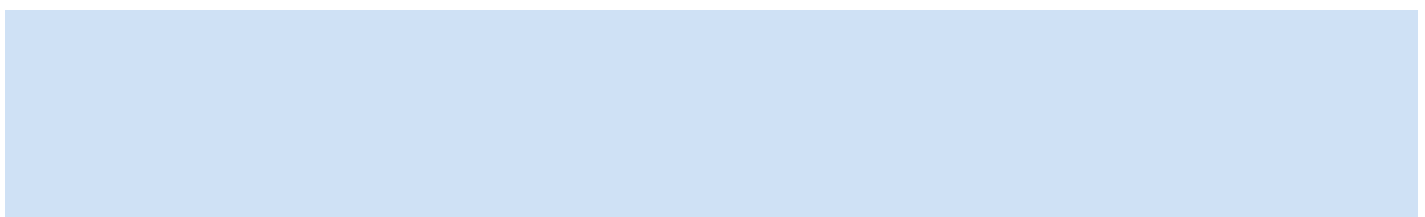
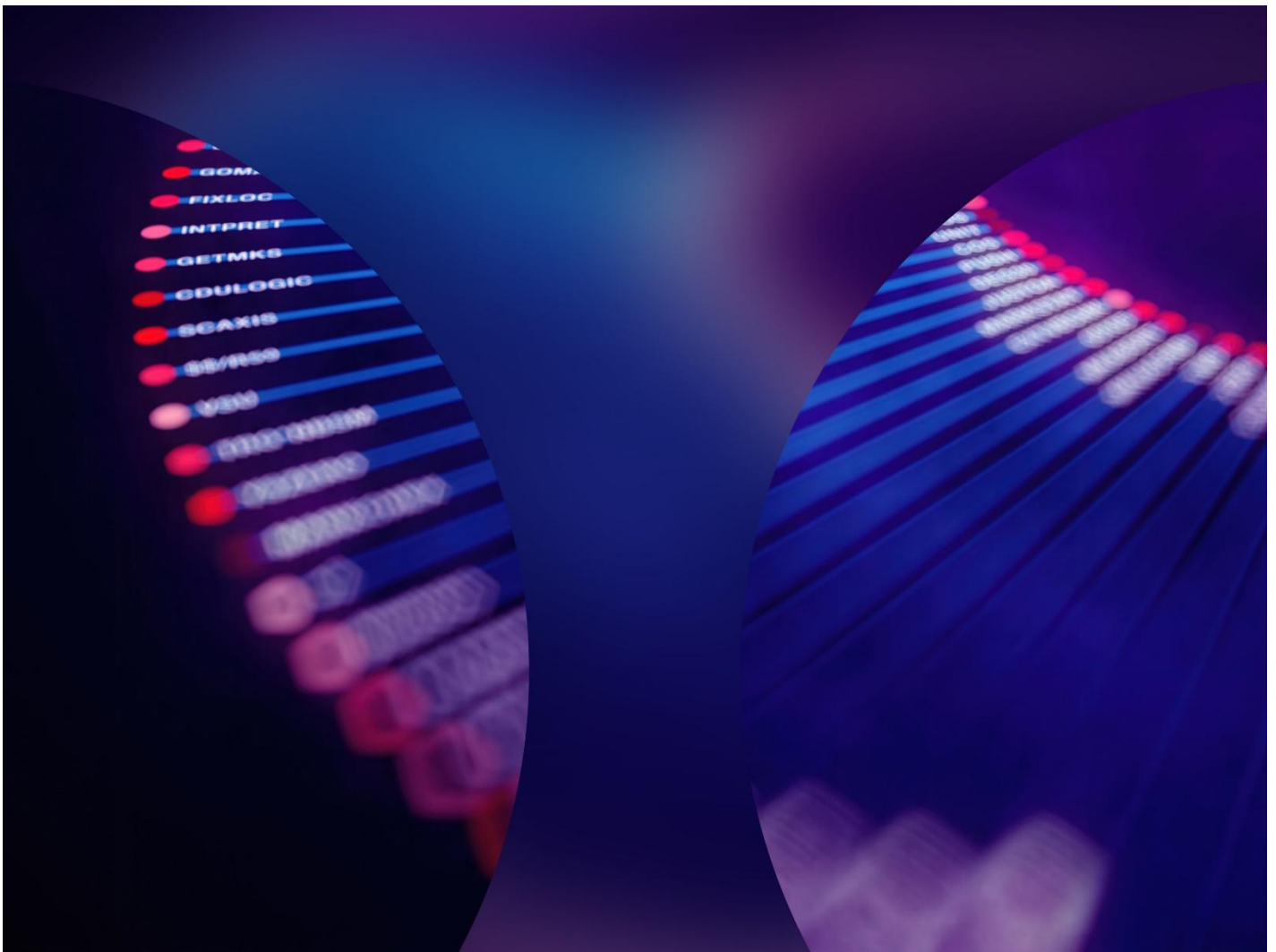


# DIP Change Request Proposal Form

**Public**

Document owner Proposer	Document number 1.0	Date 14 May 2026	Document status Public
----------------------------	---------------------------	---------------------	---------------------------



## About this document

This document details a DIP Change Request (CR) that the DIP Manager has received, either digitally or provided in any other appropriate means. The CR details the background, issue, solution, and impacts. In addition, it also provides details on the progression routes of the CR as well as any other supporting information (if provided).

## Information on the DIP Change Process

The DIP Change Process is detailed on the DIP Manager's website [here](#). Moreover, the process is outlined in [DIP Subsidiary Document \(DSD\) 004, DIP Change and Document Management](#).

## Personal Details

**Anyone** can raise a DIP CR<sup>1</sup>. This includes (but is not limited to) individuals, companies, or organisations. The information provided **will be made public** when the CR is raised and published to the [DIP Manager's website](#).

Details	Answer
Name	Stuart Pitcher
Organization (if applicable)	DIP Manager
Company (delete as required/if applicable)	Other
Email	Stuart.Pitcher@elexon.co.uk

## Change Request

To enable a CR to progress, the DIP Manager needs information that it can assess. This enables the DIP Manager to determine whether a request is valid; where further information is needed, the DIP Manager will request it<sup>2</sup> Please answer the information below.

If you need support with your CR, the DIP Manager can act as a 'critical friend' to support the development of a CR<sup>3</sup>.

Information	Answer
Title (mandatory)	Enabling early DIP On-Boarding for Applicants and Potential DIP Users
Background (mandatory)	Currently, Non-System Integration Testing (SIT) Market Participants are preparing or have prepared to undergo MHHS Qualification. To support market participants who can complete the MHHS Qualification more quickly, the

<sup>1</sup> DSD004, 2.3.1 Any person may submit a DIP CR (regardless of whether they are a [DIP User](#)). For the avoidance of doubt, this includes the [DIP Manager](#), DCAB and the Authority. DIP CRs shall be submitted electronically via the [DIP Portal](#) but may be submitted by other means as agreed with the [DIP Manager](#).

<sup>2</sup> DSD004, 2.4

<sup>3</sup> DSD003, 2.4.1.

	<p>MHHS Programme has developed various migration pathways. These pathways are a series of dates of when Non-SIT Market Participants will seek MHHS Qualification approval from Industry Code Bodies.</p> <p>For the DIP Manager, this will involve On-boarding Applicants/Potential DIP Users. To do this, Applicants/Potential DIP Users must have fulfilled the On-boarding checks set out in <a href="#">DSD002 DIP Connection and Operation</a>. These steps include:</p> <ul style="list-style-type: none"> <li>• Ensuring they have all the information required for DIP On-boarding</li> <li>• Agree to comply with the DIP Rules</li> <li>• Undergoing DIP Manager checks</li> <li>• Verification process</li> <li>• Organisation set up</li> <li>• Functional and non-functional checks, and</li> <li>• Moving to the Production Environment.</li> </ul> <p>Market participants undergoing Industry Code Qualification cannot transition to the Production Environment until the Code Bodies have informed the DIP Manager that the process is complete.</p> <p>Under MHHS Qualification, market participants must adhere to any instructions given by the DIP Manager and/or relevant Industry Code to achieve their qualification. These instructions should align, as much as possible, with the requirements outlined in the DIP Rules.</p> <p>The DIP Manager will assist market participants from the various migration pathways in their onboarding to the DIP. In the upcoming months, a significant number of market participants are expected to seek MHHS Qualification. There is a risk that peak periods could have a knock-on impact on the service, support, and – in an extreme scenario – the migration schedule.</p> <p>DIP Manager has explored various mitigations for this risk, including holding <a href="#">drop-in sessions</a> to offer support to those beginning their onboarding journey. The sessions before September occur before and after the Balancing and Settlement Code (BSC) PAB dates; the drop-in sessions occur before the Retail Energy Code PAB.</p>
<p style="text-align: center;">Issue (mandatory)</p>	<p>There are currently two Migration Pathways that have significantly higher volumes of parties than the others. This situation presents a risk for the DIP Manager, as these peak periods may impact the quality of service provided. For individuals undergoing MHHS Qualification, any delays or service interruptions could significantly hinder their Qualification journey.</p>
<p style="text-align: center;">Solution (mandatory)</p>	<p>The DIP Manager will be authorized to onboard individuals seeking MHHS Qualification onto the Production Environment even before their qualification has been approved. To facilitate this, a provision will be added to the DIP Rules (DSD002 DIP Connection and</p>

	Operation), granting the DIP Manager the authority to invite DIP Applicants to access the Production Environment prior to receiving their MHHS Qualification.
Rationale	Adding a provision to enable the DIP Manager to invite DIP Applicants onto the Production Environment early will ensure the DIP Manager can provide as much support as possible to those undergoing MHHS Qualification.
Impacts(s) (if known)	<p>This change will affect both DIP Managers and DIP Applicants. The DIP Manager is expected to face an increased demand for support during the MHHS Qualification process, which may impact the quality of service provided</p> <p>DIP Applicants must ensure they meet all the requirements outlined in DSD002 for DIP Connection and Operation when onboarding to the DIP. Any delays in this process, for any reason, could have significant negative consequences for the applicants.</p>
Benefits (if known)	The change also delivers several important benefits. By introducing different migration pathways, the MHHS Programme provides greater flexibility for market participants who are ready to complete qualification earlier than others, helping accelerate overall programme readiness.
Risks (if known)	<p>The proposed change enables the DIP Manager to onboard those who have not qualified for the MHHS arrangements early. This is a risk as it allows Applicants to be part of the Production Environment whilst still awaiting their qualification outcomes. However, to mitigate this risk, the DIP Manager will:</p> <ul style="list-style-type: none"> <li>• Set the Parties' Effective From dates to far in the future (i.e., 2099 if they are not qualified, this is amended afterward), so there is limited possible behaviour on the Production DIP.</li> <li>• Parties will not begin onboarding earlier than the previous Migration Pathway, so this will restrict this to a 2-week additional onboarding window.</li> <li>• Parties will only be onboarded early if they have completed all pre-requisite steps required (QAD Signed Off and UIT DIP Onboarding complete)</li> </ul>

## DIP Rules, DIP, and DIP Portal

When submitting a CR, the DIP Manager must evaluate it according to the DIP Rules. This helps the DIP Manager understand how to move forward with the CR and identify any necessary changes not only to the DIP Rules but also to the DIP itself, or the DIP Portal, or any other change area, as detailed on the [DIP Website](#).

### ***DIP CR Objectives***

Please determine one or all of the objectives the DIP CR will fulfil.

<b>Objectives</b>	<b>Answer</b>
(a) Provide accurate and timely support for the sharing of applicable market data.	
(b) Further consumer interests through the appropriately governed sharing of data.	
(c) Facilitate competitive change and innovation through the efficient and economic delivery of reliable and adaptable services.	This change allows the DIP Manager to adapt its services to the needs of the industry.

### ***DIP Rules (link to all DIP Rules)***

Please determine the document that the DIP CR will impact. Provide amended text (if available).

<b>Document</b>	<b>Answer</b>
DSD002 – Operation and Connection	Potential DIP Users who are undergoing MHHS Qualification before Milestone Fourteen (M14) may be invited to the Production Environment before completing their MHHS Qualification, provided that they have fulfilled the DIP Manager's Checks and On-Boarding Checks. However, if a Potential DIP User is invited to the Production Environment before receiving MHHS Qualification approval, they will not be able to send Messages until their MHHS Qualification is complete. Additionally, Code Bodies retain the right to restrict DIP On-boarding as outlined in Clause 2.9.5.
DD007 – Glossary	Milestone Fourteen (M14) – 28 October 2026

### ***DIP and/or DIP Portal***

Please determine that there will need to be system changes due to your CR.

<b>Impacted area</b>	<b>Answer</b>
DIP System	No impact
DIP Portal	No impact
DIP Message Interface	No impact

### **DIP Users**

To enable the DIP Manager to impact assess whether there will be impacts to DIP Users, please identify how the change could affect them (if at all).

Impacted area	Answer
Funding	No impact
DIP Change and Advisory Board (DCAB membership)	No impact
DIP Assurance Strategy	No impact
Other (please specify)	No impact

### Industry Codes

To support the development of your CR, please answer whether there are any impacts on Industry Codes (if any).

Code	Answer
Balancing and Settlement Code (BSC)	This change allows DIP Applicants to be onboarded prior to qualification, which is positive as it shows how the DIP Rules can facilitate support for wider industry programmes of work.
Retail Energy Code (REC)	
Smart Energy Code (SEC)	
Distribution Connection Use and Connection Agreement	
Other (if applicable)	

### Tier

The DIP Rules set out who will decide for DIP CRs. This is determined by the 'tier' of change to which they are classified. The table below details the different tiers of DIP Changes.

Please determine the tier of your change and whether there are timeliness considerations.

Tier	Description	Answer
One	<p><b>A material change.</b></p> <p>Criteria include, but are not limited to:</p> <ul style="list-style-type: none"> <li>an implementation cost greater than <b>£500,000</b> for the DIP Manager and/or <b>£250,000</b> for DIP Users;</li> <li>placing <b>new obligations</b> on DIP Users and/or the DIP Manager that will</li> </ul>	This change is not high cost, does not affect a DIP User/DIP Manager business operating model, and will be implemented within 24 months. Thus, it is not a Tier 1 change.

	<p>require a change to the DIP User's business operating model;</p> <ul style="list-style-type: none"> <li>• an <b>Implementation Date</b> will be more than 24 months after the date on which the decision is made.</li> </ul>	
Two	<b>All other changes.</b>	This is a Tier 2 change as it is considered 'all other change(s)' as per the DIP Rules.